

## Price

1. **Our typical price for a White (light coloured) shirts is R99 and for a dark shirt is R170. That is for one print on a 140g crewneck shirt, including the shirt.**
  - a. A primer can be added to White shirts to enhance the quality of the print for **R25.**
  - b. Find a link to our catalogue for other garment options,  
<https://tshirtprintingsa.co.za/wp-content/uploads/2024/08/GarmentCatalogue-1.pdf>.
2. For a more accurate detailed quotation we require:
  - a. The colour of the garments.
  - b. The design to be printed.
  - c. The number of garments.
  - d. The style of garments.
3. If the customer wants to provide the shirt then pricing is typically R60 for a single print on a White (light coloured) shirt and R100 for a single print on a dark coloured shirt.
  - a. Shirts should be 100% Cotton.
4. Payment
  - a. A detailed quotation will be sent to the customer once all the necessary information has been received.
  - b. Banking details reflect on the quotation and payment can be made via EFT.
  - c. Orders will be placed in the print queue once full payment has been received, that includes mockups.

## Design

1. **To achieve a high-quality print, the design image file needs to be of a high quality.**
2. A perfect design image file in order of importance would:
  - a. Be the source image file i.e. not copied and pasted “saved as”, “saved image as”, “copy image” or screen shot from the internet.
  - b. Be at least as large as the final print. When images are enlarged, they start to pixelate.
  - c. Image background should be transparent if possible. If not, the same background colour as the shirt is best.
  - d. Have a high resolution. Up to 300ppi.
  - e. Preferred file formats in order of preference:
    - i. .pdf
    - ii. .psd, .tiff, .png
    - iii. .jpg

- f. The best way to send image files is via e-mail or using a cloud service such as OneDrive, Google Drive... etc. Whatsapp is less desirable, if use however, check the “HD” option at the top if it is available.
  - g. For graphic designers. Please don’t send us layers. Flatten files before sending them. We have found that data is sometimes “lost” when working with layers.
- 3. **Your design does not have to be perfect, send us what you have, we will advise.**
- 4. Print size and positioning.
  - a. Mockups
    - i. Mockups are a very rough indication of the print size and positioning of the final garment.
    - ii. It cannot be guaranteed that the final product will look exactly like the mockup. Even mockups that we send.
  - b. **To get an accurate indication of the final product one garment needs to be printed as a reference. The first print always contains an element of trial and error.**
  - c. To have a product that is as accurate as possible from the first print we require:
    - i. The distance from the bottom of the collar rib to the top of the image.
    - ii. Width and/or height of the final print.
    - iii. It is useful to take the measurements off another shirt that has the same size and positioning that you require.
  - d. **If measurements are not given, we use our own templates and discretion.**
  - e. **Please do not ask us to print explicit designs.**

### **Delivery**

- Delivery can be arranged at between R80 and R200 depending on number of shirts and location.

### **Turnaround Time**

1. The typical turnaround time is 5 working days from:
  - a. Full payment
  - b. Finalization of designs.
  - c. Receipt of shirts if the customer provides the shirts.